

A special section in partnership with New York CIO Leadership Association

CICO - of the YEAR Awards





FROM THE CHAIR

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InspireCIO celebrates 20 years of CIO success



KEYNOTE SPEAKER

CIO as a changemaker



LEADERSHIP AWARD

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Mentoring tomorrow's leaders



The 2019 New York CIO of the Year® ORBIE® Awards program honors chief information officers who have demonstrated excellence in technology leadership. Winners in the Super Global, Global, Large Enterprise, Enterprise & Corporate categories will be announced November 22 at the Grand Hyatt New York.



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20 YEARS of **CIO SUCCESS**

In 1998, when the first CIO of the Year® ORBIE® Award was presented, it was the products, not the people, that were at the center of attention. Laptop of the Year, Printer of the Year and PC Magazine's Editor's Choice awards were common, but it was a start-up called Intellinet that noticed the real heroes were Chief Information Officers (CIOs) who implemented these products, developed solutions and created business value for their organizations.



BRIAN SHIELD National Chair, InspireCIO CIO, Boston Red Sox

Roll the clock ahead twenty years, and today, CIOs are at the center of business transformation for all organizations. Technology is the engine that drives innovation and growth in every industry and sector in our global economy. It is the leaders who facilitate change by tech-enabling their organizations; these are the rock stars of business today.

The first CIO of the Year Awards was not only a trailblazer for recognizing the people leading transformation, but eventually led to creating the Georgia CIO Leadership Association (GeorgiaCIO)—a local, member-centric, professional organization dedicated to helping CIOs foster meaningful relationships, share best practices, solve problems and achieve their leadership potential.

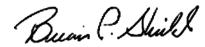
In 2015, we launched BostonCIO and formed InspireCIO, a national professional association for CIOs now with local chapters in Georgia, Boston, Dallas, Chicago, Alabama, Charlotte, Houston, Minneapolis, Philadelphia, DC, Bay Area and soon to be New York. We are proud to serve CIOs in growing relationships, recognizing professional achievements and inspiring the next generation of technology leaders.

This year, over 150 nominations were received for the 2019 New York CIO of the Year ORBIE Awards, which will honor CIOs across six categories for leadership effectiveness and business value created through innovative use of technology. Finalists and winners are selected through a rigorous, independent judging process led by prior ORBIE winners.

The power of CIOs working together and collaborating—across public and private business, government, education, healthcare and nonprofit organizations—is incredible. Together, we are making a difference transforming our organizations with technology and enriching New York City and our world.

The CIOs honored this year are inspiring and challenging all of us to step up and lead well in our organizations. On behalf of NewYorkCIO, I congratulate all the finalists on their accomplishments and share our gratitude for the sponsors, underwriters and staff who make the 2019 New York CIO ORBIE Awards possible.

Sincerely,





CONGRATULATIONS

Charlie Bonomo, Senior Vice President and Chief Information Officer for MSC Industrial Supply Co., for being named a New York CIO of the Year® ORBIE® Award finalist. We are proud of your many accomplishments in leading a world-class IT team.





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CIOS AS COMMUNICATORS and DRIVERS OF CHANGE

One of the biggest challenges that chief information officers face today is not just rolling out new technologies—everything from AI to augmented reality—but getting employees to accept the changes that come with it.

"Getting people to do things a different way is tough," said Becky Blalock, who is this year's keynote speaker at the CIO of the Year ORBIE Awards. "As a CIO, you have to be a great communicator and help people understand why change is necessary to a company. You have to be able to articulate how what you are doing drives business value."

Blalock will share those and other thoughts on CIO challenges and the future of technology at the upcoming annual awards event, which honors chief information officers who have demonstrated excellence in technology leadership.

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Becky Blalock, Keynote Speaker, managing partner, Advisory Capital

Managing partner at strategic consulting firm Advisory Capital, Blalock is the former senior vice president and CIO of Southern Company, the third-largest utility company in the world. Under her leadership, Southern Company was recognized as one of the

100 Most Innovative Companies by *CIO* magazine and one of the 100 Best Places to Work in IT by *Computerworld* magazine. In 2009, *Energy Biz* magazine named Blalock CIO of the year in the electric utility industry. She is listed in Who's Who in Science and Engineering, and in 2006, was named one of *Atlanta Business Chronicle's* 100 Most Influential Atlantans.

One of Blalock's innovations at Southern Company is an intellectual property program that produced and commercialized 60 new patents in the past 10 years, and a leadership program offered to the top 40 people on her team, providing new

learning opportunities and challenges that afforded top team members a chance to develop their talent.

"Those 40 people have all gone on to do much greater things in their careers," said Blalock. "It's the people you leave behind and the programs you put in place that continue to generate money and value in the future."

Blalock didn't start out in IT at Southern Company. She spent a decade in other parts of the business, including accounting, corporate communications, customer service, economic development, external



BECKY BLALOCK

Keynote Speaker

managing partner

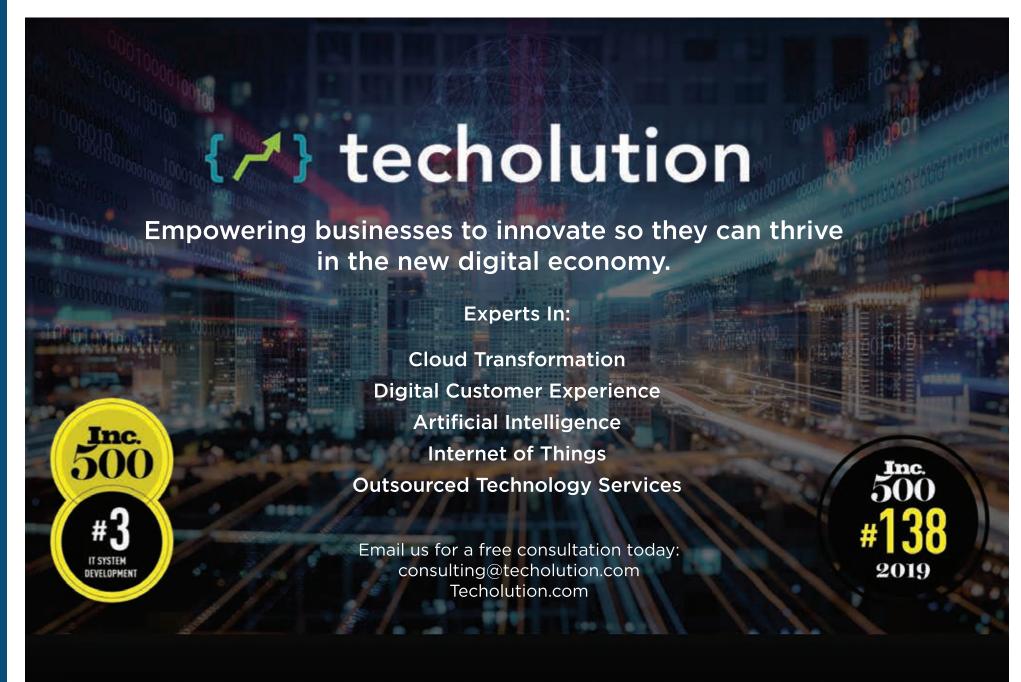
Advisory Capital

affairs, finance and marketing. Those roles and experiences proved an advantage, according to John Seral, a long-time colleague of Blalock. Seral, former CIO of GE Energy, now an operating adviser to private equity firm Clayton Dubilier & Rice, recalled how Blalock knew the business inside out and approached her role as CIO from that perspective. Among Blalock's singular strengths, said Seral, is her willingness to ask questions.

"She's not afraid to say 'I don't know,'" said Seral. "She approaches everything with 'what do you think?' Everything is a learning event for her."

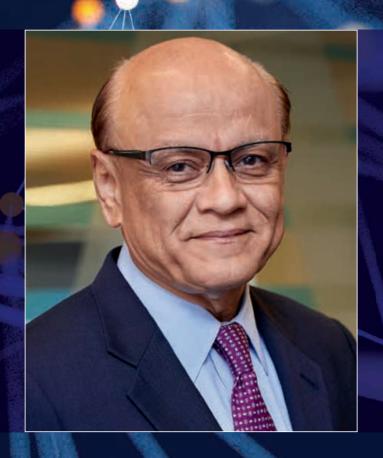
In addition to her work as a CIO, and now as a strategic consultant to companies in the energy, IT and medical industries, Blalock has also been a long-time champion of women and children, and has been recognized by organizations including Girl Scouts of the United States of America and the YMCA. She has received the Legacy Award from Women in Technology, the Shining Star Award from the Atlanta Women's Foundation and an honorary lifetime achievement award from the Georgia CIO Leadership Association. Blalock was also recognized as Power Woman of the Year by *Atlanta Woman* magazine.

"She gives back a lot, and a lot of it you don't see," said Seral. "She does a ton to mentor and help people in business be successful." ■





Mount Sinai Health System Recognizes Trailblazers in Technology



The Mount Sinai Health System and the Icahn School of Medicine at Mount Sinai celebrate excellence in technology and the trailblazers selected by *Crain's New York Business* as finalists for the 2019 New York CIO of the Year ORBIE Awards. In recognition of his strategic vision and contributions to the advancement of medicine and patient care in diverse communities, we congratulate **Kumar Chatani, MBA.**

Kumar Chatani, MBA

Executive Vice President and Chief Information Officer of the Mount Sinai Health System and Dean for Information Technology of the Icahn School of Medicine at Mount Sinai

SUCCESSFUL CIOS BRING BUSINESS and TECHNOLOGY LEADERSHIP

As technology has transformed virtually every industry and business around the world, the role of the chief information officer has undergone its own transformation. Instead of leading a support function, CIOs today are essential partners in business, helping to drive growth and innovation. Janet Sherlock, CIO of Ralph Lauren Corporation and winner of this year's CIO Leadership Award, has seen that transformation firsthand.

"The fight for a seat at the table is long past," said Sherlock. "The expectation to rapidly deliver, transform, support, secure and innovate [has] necessitated a new age and profile for technology

but rather in merchandising and store operations, later transitioning to technology. She has been a manager of retail systems for Exxon Mobil, a program manager for British Petroleum and director of research for Gartner Inc., a research and advisory firm. She was vice president of IT for Guess?, CIO of Calico Corners and SVP and CIO at Carter's/Oshgosh B'gosh before joining Ralph Lauren in 2018. She is also chairman of the National Retail Federation CIO Council and a member of the board of directors of the Georgia Technology Authority.

From managing change to attracting talent to constantly having to deliver more capability, the

retail business has a large set of demands. A fast-changing industry in which customers now have more choice than ever before, it requires companies to think and grow beyond what consumers need and want today. "We are evolving our company based on insights and projections

of what tomorrow's consumer needs," said Sherlock. Not an easy task.

In today's era, industry is being redefined by DARQ – distributed ledger, artificial intelligence, extended reality and quantum computing. Indeed, at Ralph Lauren, Sherlock says one of the company's strategic

Many of my mentees have moved on to become COOs or CIOs themselves and that's incredibly rewarding.

pillars is to lead with digital. "We are at a turning point, poised to really take digitization to the next level and transform how we operate," she said.

One of her greatest, and constant, challenges over the years has been as a woman having to fit in maledominated industries, like petroleum and technology. Today, Sherlock sees herself helping to forge the way for other women.

While she herself is someone who has for years focused on and driven innovation and transformation at various companies, Sherlock nevertheless finds the greatest gratification in seeing her team members flourish in the IT field.

"Many of my mentees have moved on to become COOs or CIOs themselves," said Sherlock. "And that's incredibly rewarding." ■



JANET SHERLOCK

Leadership Award recipient

CIO

Ralph Lauren Corporation

The fight for a seat at the table is long past. The expectation to rapidly deliver, transform, support, secure and innovate [has] necessitated a new age and profile for technology leaders with a unique blend of business and technical leadership skills.

Janet Sherlock, Leadership Award recipient, CIO, Ralph Lauren Corporation

leaders with a unique blend of business and technical leadership skills."

Sherlock brings both sets of leadership skills to her role as CIO of Ralph Lauren Corporation, the \$6.5 billion global apparel and home products company. Sherlock didn't start out in information technology,





SUPER GLOBAL FINALISTS

Over \$14 billion annual revenue & multi-national



KFIR GODRICH BlackRock

The establishment of the AI Labs and DataOps Engineering are the cornerstones of my work in the last year. We created a world class leading AI Lab with meaningful outcomes, with a clear path from ideation to production. Together with a sophisticated DataOps Engineering layer, supporting the largest financial platform in the world with "augmented humanity," this is totally changing the way we address scale and complexity.



LARRY JONES Johnson-Johnson

The Johnson & Johnson Credo has been the bedrock of our success for over 75 years. Credo leadership scores are a reflection of our management's commitment to leadership imperatives and values as we execute and deliver market solutions on behalf of parents, consumers, customers, nurses, doctors, communities, partners and investors. During my tenure in Johnson & Johnson (Janssen Pharmaceutics, specifically), I maintained the highest Credo leadership scores in my division globally for several years. I am proud of that significant accomplishment, as scores are driven by employee surveys. Coupled with outstanding IT delivery, our leadership team was highly regarded for our commitment to core values, as well as execution.



VIPUL NAGRATH

As the global chief information officer of ADP, I am responsible for the company's infrastructure, operations, enterprise applications and enterprise technology systems. My team works closely with senior business leaders to execute ADP's business strategy, and identify, prioritize and execute technology solutions that are cost effective, efficient and globally scalable. We have created a highly effective, unique, matrixed organization that balances skillsets and focuses relentlessly on outcomes. By simplifying and automating, we are transforming away from manual IT operations toward engineered solutions that re-envision every process. In turn, we are driving tangible results and dramatic savings, supporting ADP's growth and innovation.





My single greatest success is effectively working with the former CIO of Linde who is now my boss and delivering a new way of working for the combined company that makes us better than both—we are a living, breathing example of what "good" looks like from a cultural integration perspective. This is a personal example of "walking the talk" and being rewarded for it—personally, professionally and organizationally. A true win-win-win scenario—and one that is priceless.

GLOBAL FINALISTS

Over \$4 billion annual revenue & multi-national



KRISHNA BHAGAVATHULA



I'm proudest of digital transformation efforts driven by my organizational mission: Drive Innovation through technology to empower staff, delight fans and safeguard our brand. We've never had a more tech-savvy workforce—and IT has adopted best-of-breed technologies for communication/collaboration. We've embraced agile processes that provide transparency by forming autonomous teams focused on short release-cycles. As we scale globally, we are leveraging hybrid-cloud technology with the ability to move workloads seamlessly and achieve harmony between cost, control and flexibility. Understanding fans is central to our customer data strategy. We harness technology to gather insights to create delightful—and secure—product experiences.



tapestry

Success has been forging a leadership team with the shared understanding of purpose, and the mindset required to deliver a bold program of change and innovation. In only 33 months, with time to value an imperative, Tapestry delivered an industry first implementation of SAP S/4 HANA globally across three brands (Coach, Kate Spade, SW) as a single global instance. Additionally, a cloud based global HRIS platform, SAP SuccessFactors, provides a single view for 20,000+ associates. Tapestry has delivered a solid transformation of the Digital Core and established a platform of business capability to support a global house of brands.



SWAMY KOCHERLAKOTA S&P Global

As part of our cloud-first strategy, S&P Global is consolidating and modernizing our data centers and transforming some into private clouds via a Cloud Exchange. This effort has resulted in an immediate benefit of drastically reduced traditional provisioning time—purchasing hardware, provisioning servers, installing/configuring software—that previously could take weeks. Our teams are now able to slash infrastructure provisioning from weeks to just minutes. Our multi-cloud abstraction platform did not disrupt development efforts or add complexity. Developers should be able to easily re-create everything in minutes if they move from one cloud provider to another, saving countless days and weeks.

GLOBAL FINALISTS (cont.)

Over \$4 billion annual revenue & multi-national



RALPH MUNSEN



My greatest success was the transformation of IT to enable competitive advantage in the ever-changing music landscape. The transformation was the essential foundational component required to support WMG's vision and strategy of being the most influential music company in the world. Specifically, we reorganized to better align with the business operating model, increased capability and skill set of personnel across the function, created a dedicated big data organization, reset business relationships and processes to drive innovation, consolidated and reduced spend, created a global security and audit function, and re-architected applications to make them cloud-native.



ALESSANDRO VENTURA



I've been the biggest driver of Agile, and I consider the seeding of Agile Methodology in the organization to be my greatest accomplishment. I also changed my organization's structure into four tribes. The results: 1) The new framework has really boosted people's development; whilst before development was only possible by moving position. People can now be allocated to different projects, based on skillset and availability, and this is really boosting the development of people within the team. 2) The development has boosted people's energy, as everyone values his contribution in the team; 3) This helps me to put the best resources on the most important project via dynamic resource allocation.

LARGE ENTERPRISE FINALISTS

Over \$8 billion annual revenue



JOHN BOSCO

My greatest success is building a strong IT capability at Northwell that will last long into the future. I began at Northwell 15 years ago with a staff of 120 people, little credibility with management and a small budget. I have built a modern IT organization of 2,000 professionals who are highly innovative, creative and motivated to lead the charge in this country to enable change that will result in cost-effective, high-quality, convenient care for patients—as well as educating the next generation of physicians and nurses, and a research institute inventing new ways to personalize care for patients.



SCOTT BLANDFORD

It's a tough one to answer, but my greatest accomplishment has been seeing the immense progress the team has made over the past eight years. From having a sub-par online experience to having our website rated #1 for four consecutive years by Dalbar makes me very proud. We simplified our metrics and honed in on what mattered most to clients, and it's paid off. Having watched our team create a digital score, and then consciously and continuously improve it, while also watching online customer satisfaction soar by reaching over 80% makes me so proud and excited for the future. These tangible accomplishments are what I'm most proud of as TIAA's chief digital officer.



KUMAR CHATANI



My team is my greatest success, and I'm proud to lead a cross-functional team of IT professionals who are revolutionizing health care information technology. As a result of my team's hard work, Mount Sinai received the 2012 Enterprise HIMSS Davies Award of Excellence, an honor given by the Healthcare Information and Management Systems Society (HIMSS) for the implementation of an Epic electronic medical record (EMR) system that improves quality of care and patient safety. This prestigious recognition and others would not have been possible without a strong and innovative team that supports the critical technologies and systems that allow our organization to provide high-quality care.





When Synchrony became a public company five years ago, I was in the unique position as CIO to help drive the company's digital transformation by building our technology infrastructure from the ground up. At the time of our split from our parent company, we decided that technology would be a key differentiator. I was able to put my fingerprints on the strategy and investments in technology to allow us to act at the speed of a start-up and help us shape the future of our company. Now, our cloud and AI strategy allows us to innovate with our partners more quickly in the digital economy.





My greatest accomplishment as CIO of NYU Langone Health has been transforming information technology into a strategic enabler for our institution, making it a key factor in the improvement of clinical care for our patients, scientific discovery for our researchers and educational opportunities for our students. I've helped to change the nature of information technology at NYU Langone—IT no longer plays a traditional service role. IT has become an important part of everything that we do, generating or catalyzing innovative solutions to complex problems.

ENTERPRISE FINALISTS

Over \$1 billion annual revenue



CHARLES BONOMO

In addition to helping transition MSC to a top B2B eCommerce company, I am proud of the team of IT professionals that I have built. I am humbled by their spirit, creativity and willingness to make personal sacrifices in order to help MSC achieve its business goals. They are truly the best group of associates that I have had the good fortune to work with. I have developed and grown to be a much better leader because of the things that I have learned from my team. They keep me motivated and make me proud to come to work every day.



STEWART GIBSON

My greatest accomplishment is the one that makes me the most proud, and that is my team. While that may sound like a cliché, my team is responsible for building USI's proprietary OMNI knowledge platform. OMNI captures and codifies more than 150 years of experience and democratizes it throughout the organization and is changing the insurance brokerage industry. Additionally, my team has successfully integrated hundreds of acquired businesses while ensuring no adverse client impact. There are literally hundreds of other examples of successful projects and innovation the team has completed that have led to unprecedented growth for USI.



RYAN MANNION
NEWS AMERICA
MARKETING.
News Corp.

The greatest accomplishment to date at News America Marketing is the work that I've done around reorganizing and restructuring the IT organization. The overall goal was to create centralized teams (to eliminate redundancy and save costs), share best practices and processes, as well as sharing knowledge and technology across the organization in order to get all teams functioning in a similar way. Nothing makes me prouder than to take a talented group of people, give them the right guidance, and then let them do what they do best, by giving them the space to grow and learn.





My greatest accomplishment is leading and driving our company's digital transformation. iHeart is the number one audio company—and the only one operating at scale across broadcast, digital, podcasting, social and live events. We have also taken a leadership position in digital advertising via streaming audio, podcasting and display. This business transformation has been powered by technology. Our emerging audio products are inherently digital, allowing us to seamlessly accommodate listener and advertiser preferences for streaming, podcasting and ondemand audio.



LEONARD PETERS

W NYU Information Technology

My greatest accomplishment as global chief information officer of New York University is our recently announced Center for Research Computing (CRC). The need for High Performance Computing has grown exponentially. I had a vision for a new center which would have both a petascale supercomputer and a dedicated, high-speed, low-latency, research network. We designed the CRC in collaboration with NYU's faculty, deans and schools. It will be significantly more energy efficient, twice as powerful, and a third less expensive than the previous center. The CRC will enable researchers and scholars to conduct research otherwise impossible, at a speed previously unattainable.

CORPORATE FINALISTS

Up to \$1 billion annual revenue





It's been very rewarding building a team and culture within IT that is centered on collaboration, efficiency and innovative thinking. What matters most is that our team is focused around serving our patients and community and, ultimately, positively impacting patients' lives. This past year, our team successfully implemented a new EHR within our hospital, and we were able to do so on time and under budget. I'm extremely proud of our team and all that we have been able to accomplish, and I look forward to more growth and successes to come.



Gerber Life Insurance

My greatest accomplishment was during the first 18 to 24 months of my journey with Gerber Life. I joined the company immediately following a globally-visible audit, requiring considerable remediation and a global standard alignment. At the same time, the organization's leadership and board's support of the reengineering of our distribution, new business and underwriting platforms was wavering. Twenty-four months later: A top rating on a follow-up audit, a successful rollout of the new platform, and a happier IT team. A fresh perspective of a new leader definitely helped, but it was the organization's leadership (my peers) and the board that quietly and powerfully supported that leader and gave him the resources to get the job done. That was the key.

CORPORATE FINALISTS (cont.)

Up to \$1 billion annual revenue



JAMES KENIGSBERG

As the CTO of 2U, Inc., my greatest accomplishment is building and leading our TechDev teams to create a technology infrastructure that increases accessibility to a world-class education for learners around the world. I'm proud of my team's commitment to harnessing the power of technology to improve accessibility and deliver services that provide students with an up-close and personal learning experience from anywhere at anytime. Creating unlimited access is half the battle in bringing education online.



BLANKROME

As a CIO, my success is my team. Over the past 25 years, I have had the opportunity to mentor, inspire and **ANDREA MARKSTROM** build high performing and extremely talented teams at three large organizations. These teams create, develop and transform their ideas and work into products and services that provide value to our internal and external clients. Having the opportunity to lead these teams and be a part of their success is the greatest reward and accomplishment for me as a CIO. Together, as a team, we will inspire each other, learn from one another, embrace change together and move mountains.



MICHAEL SALAS SUES

The greatest success is two-fold:

- 1. Hiring a leadership team that, over the last couple of years, has built capabilities in architecture, change management, project delivery and cybersecurity which previously didn't exist. This, coupled with an aggressive demand pipeline, the team quadrupling in size, and delivering a successful portfolio, has delivered huge value to
- 2. Business sponsorship—I'm fortunate enough to have an executive team that appreciates the value that technology can bring to their businesses. I always quote Doug Engelbart when I say, "Technology should not aim to replace humans, rather amplify human capabilities," and the business believes this.

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